

The Sydney Collective Gift Card Terms and Conditions

Terms and Conditions

1. In these Terms 'you' is the purchaser or recipient of the Gift Card and by acquiring, using or attempting to use a Gift Card you agree to be bound by these Terms. It is your responsibility to ensure that any recipient or user of the Gift Card is aware of, and complies with, these Terms.
2. Your Sydney Collective Gift Card can be used for the purchase of goods at any Sydney Collective venue. Participating Sydney Collective venues include The Morrison, Watsons Bay Boutique Hotel, Northies, Daniel San, Park House, Imperial Hotel, Balcony Bar and Republic Hotel.
3. Gift Cards may not be returned or redeemed for cash or be used towards the purchase of another gift card.
4. Gift Cards can be used towards the purchase of food, drinks or accommodation.
5. Any unused value on the e-Gift Card expires 36 months after the date of issue.
6. The Sydney Collective is not responsible if a Gift Card is lost, altered, damaged, destroyed or stolen, or used without permission.
7. Sydney Collective gift vouchers are not valid to purchase tickets for any events hosted by a 3rd party at Sydney Collective venues.
8. Sydney Collective Gift Card transactions are processed through a secure 3rd party, Stripe. View Stripe terms and conditions [here](#)
9. Purchasers of The Sydney Collective Gift Card are liable for the card and all transactions. Sydney Collective holds no responsibility for lost or stolen cards.
10. The Gift Card can only be used for personal use and must not be used in connection with any marketing, advertising or other promotional activities without the prior written approval of the Venue.
11. We reserve the rights to change the terms contained in these Terms and Conditions at any time where the change is required.
12. You are responsible for ensuring that the Gift Card, where used to purchase alcohol, is used by persons who are at least 18 years of age and that any alcohol purchased using the Gift Card is consumed only by persons who are at least 18 years of age.
13. You may have certain rights under the Australian Consumer Law which cannot be excluded and nothing in these Terms should be interpreted as attempting to exclude, restrict or modify the application of those rights.

Redeem your Gift Card

1. To redeem your Sydney Collective Gift Card take an electronic or printed copy of your e-Gift Card, or a hard copy Gift Card to present at any Sydney Collective venue. Your Gift Card can be used for full or part payment of goods at the time of purchase. The amount of any purchase will be deducted from the e-Gift Card balance.
2. Gift Cards can be used across multiple purchases before their expiry date.
3. If you have purchased an e-Gift Card, you are able to register your e-Gift Card and check your card balance online.

Our privacy policy explains how we handle the personal information that we may collect from you with respect to the Gift Card. A copy of the policy can be accessed [here](#)

For any questions regarding Sydney Collective Gift Cards please contact giftcards@sydneycollective.com.au (02) 8960 6600 or visit www.sydneycollective.com.au/gift-cards